DANIEL ASIEDU

✉ daniel.asiedu9@gmail.com ☎ (+44) (0)7746 677663
✉ in www.linkedin.com/in/daniel-asiedu-984117178
61 Earlsdon Street, Southsea, Portsmouth, PO5 4DH

PERSONAL PROFILE

Final year Computing undergraduate with previous work experience as a technology intern in a financial services organization. Possess comprehensive technical capabilities spanning across cyber security and information services. Recognized for effective team collaboration, contributing to an environment of shared goals, open communication, and collective accomplishment. Looking for an opportunity to learn and develop my technical skills.

EDUCATION

BSc (Hons) Computing | University of Portsmouth Sep2022 – Present
Predicted Classification: 1ˢᵗ Class

This degree focuses on some fundamental modules needed in the computing industry with topics such as: Database Design and Architecture; Software Engineering; Artificial Intelligence; Operating Systems Analysis; Business Information Systems and Security; IT and Network Security; Programming.

The degree also combines practical projects and theoretical study, developing technical and transferable skills in:

- **Programming Languages**: Python, Dart, SQL and Java are the core programming languages learnt through our provided modules
- **Communication**: Many modules within the degree served with the opportunity to improve on communication through presentations and some assessments requiring video recording. Also having the opportunity to study British Sign Language to expand the communities I am able to interact with.
- **Time Management and Organisation**: This is a skill which I have attained massively during my time in the course so far as many assignments have close deadlines. Being able to plan and prepare to ensure that enough time is shared for each module to meet each assignment deadline.
- **Team Work and Leadership –** Regularly worked in teams of four to seven people to complete assigned projects. Motivated and inspired team members through encouragement and a positive attitude.

Certificate of Higher Education (CertHE) Computing | University of Buckingham - Jan 2020 – Dec 2021

- **Web Development Languages**: HTML, CSS, JavaScript
- **Graphical Programming**: MATLAB for Image Processing

Tema International School – Aug 2013 – Jun 2019

- **International Baccalaureate Higher Level** – Information Technology (5), English Language (5)
- **International Baccalaureate Standard Level**- Mathematics (4), Spanish (5), Environmental Science (4)

WORK EXPERIENCE

IT Help Advisor Sep 2023 – Present
University of Portsmouth, Portsmouth

- Provided technical support to students regarding hardware and software issues.

- Run daily checks on the universities computers and related assets ensuring they are fully functional and suitable for students use.
- Advised students on good use of their technologies to constantly remain safe especially whiles browsing through the internet.
- Managed escalations of advanced issues through the ticket logging system Hornbill to the service desk team.

Technology Internship Jun 2023 – Aug 2023
M&G PLC, Edinburgh

- Collaborated with various teams within the Security Operations department to ensure the right measures were taken in responding to active security incidents.
- Organised and conducted the Q3 Bronze exercise within the organization to ensure all teams within Security Operations have appropriate processes and runbooks to respond to security incidents thus improving Cyber Resilience.
- Created and presented to key stakeholders within the company on the impact hybrid working has had on the company since the change in workstyle in 2020 and the possible future it brings to the company
- Assisted the TGRC team creating and authenticating each SME's control template and evidence folder for the work agreement with SWIFT

SALES CO-WORKER - Jun 2021 – Oct 2021
IKEA, Bletchley

- Expertly interacted with customers at the information desk assisting them with information of needed items ensuring that I demonstrate great interpersonal skills and actively listen to each customer is important
- Assisted customers order items from our external warehouse either for collection or delivery. Gained much experience of having a keen eye to detail to ensure that each order was made right to satisfy our customers.
- Developed excellent customer service skills through constant interaction with customers ensuring they had a wonderful shopping experience.
- Resolved customer complaints upholding excellent customer service

HOBBIES & INTERESTS
Light and Sound Technician

- Actively involved in my church media team where I voluntarily serve as a light and sound technician
- Ensured to be present in church two hours before service starts to boot up all our computers and have the software's which will be used for service ready.
- Organize all our sound equipment including microphones and speakers to ensure that everything works before service commences.

REFERENCES
References available upoun request.